

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	12	((("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 10:49
S2	50	(US-20070083418-\$ or US-20070100679-\$ or US-20070239515-\$ or US-20050091156-\$ or US-20040006506-\$ or US-20030220901-\$ or US-20040249650-\$ or US-20030088545-\$ or US-20070094230-\$ or US-20070106638-\$ or US-20070106639-\$ or US-20070118504-\$ or US-20070208697-\$ or US-20070214145-\$ or US-20070299813-\$ or US-20080021881-\$ or US-20030229884-\$ or US-20060262922-\$ or US-20070038499-\$ or US-20020087385-\$ or US-20040083479-\$ or US-20070038500-\$ or US-20070061421-\$ or US-20050002502-\$ or US-20020072921-\$ or US-20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US-6014647-\$ or US-6389402-\$ or US-6385646-\$ or US-6711565-\$ or US-6728702-\$ or US-6763351-\$ or US-6782383-\$ or US-7213013-\$ or US-7233937-\$ or US-7293014-\$ or US-7353182-\$ or US-6138139-\$ or US-6108711-\$ or US-6345305-\$ or US-7200563-\$ or US-6230197-\$ or US-	US-PGPUB; USPAT	OR	OFF	2008/06/30 11:09

		6697858-\$ or US 7013263-\$ or US 6724887-\$ or US 7308414-\$ or US 6047261-\$ or US 6886037-\$).did.				
S3	50	(US-20070083418-\$ or US-20030156706-\$ or US-20040001616-\$ or US-20040015417-\$ or US-20040103017-\$ or US-20040198887-\$ or US-20040230503-\$ or US-20050015286-\$ or US-20050086290-\$ or US-20050151489-\$ or US-20050193055-\$ or US-20060060647-\$ or US-20060262919-\$ or US-20070026368-\$ or US-20070083425-\$ or US-20080040196-\$ or US-20050172666-\$ or US-20010034673-\$ or US-20030156133-\$ or US-20040230438-\$ or US-20050081188-\$ or US-20070143127-\$ or US-20070213050-\$ or US-20070213075-\$ or US-20070226159-\$ or US-20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US-20060039533-\$).did. or (US-4852149-\$ or US-5046088-\$ or US-5959869-\$ or US-6295551-\$ or US-6493695-\$ or US-6505773-\$ or US-6510350-\$ or US-6741699-\$ or US-6914975-\$ or US-5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.	US-PGPUB; USPAT	OR	OFF	2008/06/30 11:09

S4	99	S2 or S3	US-PGPUB; USPAT	OR	OFF	2008/06/30 11:13
S5	10	((("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:23
S6	12	((("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:40
S7	5404	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:57
S8	14296	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:57
S9	18	S7 same S8	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:58
S10	5	S7 same S8	USPAT; EPO; JPO	OR	OFF	2008/06/30 11:58
S11	486	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 12:06
S12	75	S7 and S11	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 12:07
S13	61959	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 12:08
S14	46	S12 and S13	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 12:08

S15	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2008/06/30 12:42
S16	28	S14 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 13:03
S17	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2008/06/30 14:34
S18	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/07/17 15:33
S19	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/07/17 16:20
S20	2	("20070100679").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/07/18 13:30

7/18/2008 3:52:31 PM

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Customer Interactions.wsp